

# Utility Services and Billing

The Village regularly seeks senior government funding to help fund major capital projects that improve wastewater treatment and water quality. These projects are necessary to meet Provincial requirements and to protect the environment and our health and safety.

Parcel taxes and utility fees are increasing each year to pay our share of capital costs and increased operating costs.

## Wastewater (Sewer) Services

Work will begin on a \$9.7 million upgrade to our lagoon wastewater treatment system in 2020. Over the next five years you will see increases in the sewer utility fee and the parcel taxes on your tax notices. In 2019, the sewer utility fee for a residential unit will increase from \$96.60 to \$102.75 per quarter.

These funds will contribute to

- our share of capital wastewater improvement costs,
- increased operating costs for the improved treatment plant,
- the replacement of leaking sewer collection pipes,
- the installation of new storm drains to reduce inflow of storm water into the treatment system, along with other inflow and infiltration reduction measures

## Water Services

Work is continuing to bring us into compliance with the Provincial surface water treatment objectives and our Island Health operating permit. Water utility fees and parcel taxes are increasing to pay for improved water treatment operations, the replacement of aging water infrastructure, and improved monitoring and maintenance of our surface water dams for public safety.

Parcel Type	Fixed charge per quarter		Consumption rate per m3 of water*	
	2018	2019	2018	2019
Residential and Duplex Unit	\$46	\$50	\$0.66	\$0.72
Multi-Family Unit	\$38	\$43	\$0.63	\$0.70

\*it takes about 0.25m3 of water to fill a bathtub

Starting in 2020, we will also begin to pay our share of costs for the following capital improvements through a new annual parcel tax:

- Stevens Lake dam seismic stability – Completed in 2014
- Twinning of the water supply line – Completed in 2017
- Construction of a reservoir for treated water – Completion in spring 2019
- Construction of a new water treatment plant – Completion in spring 2019

### Utility Bill Due Date

**February 25, 2019**

Please pay your bill by the due date to avoid a 10% penalty.

### Payment Options

1. Online payment at these participating financial institutions:

- Bank of Montreal
- Credit Unions
- First Credit Union
- National Bank
- Royal Bank
- Scotiabank
- TD Bank

Please allow up to five business days for processing of online payments.

2. In person at the Village office at the address below.

The office accepts cash, cheque or debit.

3. By mail to the Village office at the post office box below.

If you mail your payment to the Village, the date of payment is the date the payment is received by the Village and not the date of postmark.

